

# CITIZEN'S CHARTER

**Frontline Service: Issuance of Any Assessment Certifications**

**Office:** City Assessor's Office  
Ground floor, City Hall Building

**Schedule of Availability of Service:**  
Monday – Friday, 8:00 a.m. to 5:00 p.m. without noon break

**Who may Avail of the Service?**

- Property Owners or authorized representatives
- Any person who has legal interest on the property

**Note: Issuance of Certificate of No-Improvements is not included in this service**

**What are the Requirements?**

- Tax Declaration/Name of Property Owner
- Request slip from any government agency or persons having legal interest on the property

**Fees/Charges:** P50.00 per certification issued

**Duration** (under normal circumstances): 20 minutes

**How to Avail of the Service:**

Step	Applicant/ Client	Service Provider	Duration of Activity (Under normal circumstances)	Person in Charge	Fees/ Charges	Forms
1	Submit the requirement/s to any of City Assessor's Windows A, B, C or D	Receive the requirement/s and check on the data base  <u>For request with available data:</u> Issue Order of Payment and advise the Client to proceed to City Treasurer's Office to any of Windows 13 to 19 for payment of fee  Prepare the requested document	3 minutes  3 minutes  4 minutes	Assessment Clerks	None	None
2	Proceed to City Treasurer's Office to any of Windows 13 to 19 for payment of fee	Accept payment and issue Official Receipt	5 minutes	Local Revenue Collection Officer	P50.00 per certification	Order of Payment
3		Approve the certification	3 minutes	City Assessor or the representative	None	None
	Return to City Assessor's Office, present the Official Receipt and receive the requested document	Receive the Official Receipt, attach to the certification and issue to the Client	2 minutes	Assessment Clerks		

END OF TRANSACTION



**NO TO FIXERS & REDTAPE!**

